

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally 10am, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call 000. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Sonya Corrigan **Apartment** Lagoon Lodge 202
Arrival Date 5.12.16 **Departure Date** 15.12.16

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Valet Service	X			
Accommodation		X		
Cleanliness		X		
Buggy Condition	X			
Maintenance	X			
Overall Satisfaction	X			
Value for Money		X		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: Good email contact prior to arrival
Buggy made it easy to get around the Island.

Other Comments: Unit well equipped for a family

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Guest Name Sean dacey **Apartment** Lagoon Lodge 202
Arrival Date 2-1-17 **Departure Date** 9-1-17

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: FRIENDLY, EASY, CONVENIENT, CLEAN + GOOD VALUE FOR MONEY.

Other Comments:

WE HAVE THOROUGHLY ENJOYED OUR 1ST EXPERIENCE AT HAMILTON ISLAND & WITH HAMO RENT. WE WILL RECOMMEND THIS SERVICE & RETURN TO RENT AGAIN SOON (HOPEFULLY) WE COULDN'T ASK OR WANT FOR MORE ON OUR STAY IN PARADISE.

THANK YOU..

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Guest Name Lynda Jane **Apartment** Lagoon Lodge 202
Arrival Date 9.1.17 **Departure Date** 16.1.17

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: clean & well fitted accommodation, inclusion of buggy.

Other Comments:
.sliding screen door in bedroom (main) needs attention - handle has been glued on upside down.
.A great week on Hamilton Island - thank-you. 😊

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Dear Guest,

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Guest Name Rebecca Cooper Apartment Lagans Lodge 202
Arrival Date 30/1/17 Departure Date 4/2/17

How would you rate the following:

Reservation Experience N/A

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
	✓		
✓			
	✓		
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: The service was great. Room tidy/modern & a lovely view. Peaceful

Other Comments: The room had some tiny ants, the pantry door sticks, the toilet in bathroom next to the 2nd bedroom doesn't flush properly. Fly Screen sliding door in main bedroom jumps off tracks. Otherwise brilliant!

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Guest Name Michael Pullinger **Apartment** Lagoon Lodge 202.
Arrival Date 27-2-17 **Departure Date** 3-3-17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Valet Service		✓		
Accommodation		✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

WE HAD A VERY NICE 5 DAYS

Other Comments:

LORRY WAS VERY HELPFUL WHEN WE NEEDED TO GET THE WIFE UP AND RUNNING. ALSO VERY PROMPT IN ATTENDING TO THE FLAT TIRE ON OUR BUGGY. APPRECIATE THE LATE CHECKOUT ON OUR LAST DAY. THANKS VERY MUCH. ROSE + MICHAEL PULLINGER. KATHIE + JASON O'CONNELL

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