

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.
One of our friendly staff will call you the day before you depart to advise you of the time.
Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.
You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.
This information may also be put on our website Testimonials.

Guest Name Natasha Keen Apartment Lagoon 201
Arrival Date 27/09/13 Departure Date 02/10/13

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
☒			
☒			
☒		☒	
☒			
☒			
☒			
☒			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

The only reason I put Cleanliness at fair is that a lot of the dishes & cutlery was dirty. I think the dishwasher is not working to full capacity as many things I had to rewash when emptying it.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

Extremely Happy 😊

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Dear Guest,
We'd appreciate your comments to help us continue to provide the highest of standards.
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Guest Name <u>Jerry Shaw</u>	Apartment <u>Lagoon 2a1</u>
Arrival Date <u>2/10/13</u>	Departure Date <u>07/10/13</u>

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Valet Service	✓			
Accommodation		✓		
Cleanliness	✓			
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No ☒ Yes

Would you recommend HamoRent to your friends? No ☒ Yes

Please specify why: The experience was hassle free
and details on the web site were good.

Other Comments: No matches in unit to light the gas hotplates!!

Overall, we had a lovely holiday and
everything ~~was~~ ~~was~~ we needed was supplied.
(except matches!)

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If there is an **Emergency** while you're here on Hamilton Island please call **07 4946 8555**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.
This information may also be put on our HamoRent website testimonials page.

Guest Name Nicole Barrett Apartment Lagoon 201
Arrival Date 02/09/13 Departure Date 10/09/13

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
☒			
☒			
	☒		
☒			
	☒		
☒			
	☒		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.