

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally 10am, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,
We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Sandy Koppen Apartment Lagoon 006
Arrival Date 12/12/13 Departure Date 16/12/13

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments: 2nd Bathroom door a bit sticking (hard to open)
Toilet in main ensuite is leaking
Smoke detector may need batteries changing
as it went off at 7am but no smoke
We had to raise it down to stop it. Only thing
with buggy would have been great to have covers
as it rained on the day we had the wedding but
Thank you for taking the time to complete the form. overall fantastic apartment
We hope you enjoyed your holiday and look forward to seeing you again.

Air con may need to be serviced, I know it's hot
but seems to be blowing warm air