

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time.

Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999

you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Tahnee Maiden Apartment Lagoon Lodge 201
Arrival Date 13/7/15 Departure Date 18/7/15

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

We had a wonderful week here at Lagoon 201. The unit was all we could ask for / wonderful view & close to everything. We loved our stay. Thank you

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We hope you enjoyed your holiday and look forward to seeing you again.

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Lucas or Neri
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Dear Guest,

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Guest Name *Gary Davey* Apartment *Lagoon Lodge 201*
Arrival Date *1/8/15* Departure Date *6/8/15*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why: *Very well organised & attentive staff*

Other Comments:

Our particular apartment was ideally situated with amazing views. Very comfortable, all the equipment we needed & very spacious. Having the buggy provided was a bonus. Thank you

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Dear Guest,

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This information may also be put on our website Testimonials.

Guest Name Zhengfa Huang Apartment Lagoon Lodge 2d
Arrival Date 9/8/15 Departure Date 12/8/15

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

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Below is some helpful information for you.

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If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,

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Guest Name Joan Mutton Apartment Lagoon Lodge 201
Arrival Date 29/8/15 Departure Date 4/9/15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Meet and Greet Service		✓		
Accommodation		✓		
Cleanliness		✓		
Buggy Condition			✓	
Maintenance			✓	
Overall Satisfaction		✓		
Value for Money		✓		

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No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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