

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name FENGLONG LI Apartment LAGOON 201
Arrival Date 4-4-16 Departure Date 8-4-16

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

Last 2 days the renovation works in next door and
good floor were quite noisy.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Dear Guest,

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Guest Name RENÉE DANIELLE Apartment LAGOON 201
Arrival Date 31-3-16 Departure Date 4-4-16

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

EASY & COMFORTABLE

Other Comments:

THANK YOU!

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Guest Name STEVE HAYES

Apartment LAGOON 201

Arrival Date 23-3-16

Departure Date 27-3-16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Tyler Hagen Apartment Lagoon Lodge 201
Arrival Date 4/3/16 Departure Date 7/3/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Meet and Greet Service	X			
Accommodation		X		
Cleanliness		X		
Buggy Condition		X		
Maintenance		X		
Overall Satisfaction		X		
Value for Money		X		

Would you book your next holiday to Hamilton Island with HamoRent? No

Yes

Would you recommend HamoRent to your friends? No

Yes

Please specify why:

Other Comments: The buggy at Lagoon 201 didn't have a
rain cover - this would be nice to know before
booking. otherwise, great!
Some have
them some
don't.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.