

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name MANDY ACKERLEY Apartment Lagoon Lodge 201
Arrival Date 26/11/2015 Departure Date 3/12/2015

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
	✓		
✓	✓		
✓	✓		
✓	✓		
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No

Would you recommend HamoRent to your friends? No

Please specify why: Because everything u need is included and
is very well priced

Other Comments:

You have a leaking toilet - we turn the tap off to the toilet.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name DAVID CAMPBELL Apartment L460000 201

Arrival Date 14-12-15 Departure Date 19-12-15

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No ☒ Yes

Would you recommend HamoRent to your friends? No ☒ Yes

Please specify why: Because of all the positive aspects in the hotel and the welcomeness in our visit.

Other Comments: Great views, great comfortabilities in the lounges and beds, good temperature management. A very relaxing and enjoyable stay. LOVE the buggy!

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