

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time.

Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999

you can be put through to most island businesses.

*Lucas or Neri*  
Our contact number is **07 4946 5390** and office hours are **8am until 6pm**.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name *Laura Read* Apartment *Shorelines 2*  
Arrival Date *28/7/14* Departure Date *2/8/14*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
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<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

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**Guest Name** Stuart Cronin **Apartment** Shorelines 2  
**Arrival Date** 5/7/14 **Departure Date** 15/7/14

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance (light globe on wall above stairs needs replacing)

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

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No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why: Easy transfers from the airport and the accommodation was excellent. Was great having an included buggy!

Other Comments: The BBQ didn't really work very well and I had to re-tune the television stations in order to watch it. Apart from that, we had a lovely stay and will definitely be coming back to Hamilton Island staying at Shorelines 2!

Thanks.

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Stuart Cronin + Family

15/7/14



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**Guest Name** *Julie Green* **Apartment** *Shorelines 2*  
**Arrival Date** *23/7/14* **Departure Date** *28/7/14*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments: *Good overall and happy with our stay.*

*Fan in bedroom was squeaky. Old fashioned TV in bedroom didn't work.*

*Stereo system a bit old fashioned. Needs iPod dock and coffee machine.*

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Guest Name Ken Purdie

Apartment Showlines 2

Arrival Date 16/7/14

Departure Date 23/7/14

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent      Good      Fair      Poor

✓			
	✓		
✓			
✓			
	✓		
	✓		
✓			
✓			

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No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments: DOWNSTAIRS TV NEEDS UPGRADE TO DIGITAL.

LIGHT BULB NEEDS REPLACING IN SECOND BEDROOM  
KITCHEN TAP SEEMS TO SPRAY IF FILLING GLASS  
SWEETS AND BENCH

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Guest Name *Georgina Gibson* Apartment *Shorelines 2*

Arrival Date *2/8/14*

Departure Date *9/8/14*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
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<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

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No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why: *Great apartment. Great customer service.*

Other Comments: *Thanks to Neri and staff at Hamo Rent for all your attention. Great relaxing holiday & enjoyable week. Apartment was fantastic, with the most amazing views. Thanks for everything :)*

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**Guest Name** Petra Porter

**Apartment** SHORELIPS 2

**Arrival Date** 17-8-14

**Departure Date** 22-8-14

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent

Good

Fair

Poor

<input checked="" type="checkbox"/>			
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*Brakes need attention*

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Great service, friendly

Other Comments: We had so much fun. We hope to come back again next year.

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