

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally 10am, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

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If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

^{tbl}
Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Claudia Moor

Apartment

Shovelines 2

Arrival Date 14/1/18

Departure Date 17/1/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent

Good

Fair

Poor

<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
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<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

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Guest Name Ian Bodycote **Apartment** Shorelines 2
Arrival Date 7/1/18 **Departure Date** 14/1/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
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<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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Dear Guest,

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Guest Name Paul Collins Apartment Shorelines 2
Arrival Date 2/12/18 Departure Date 8/12/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

	✓		
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: HAVE BEEN ~~8~~ VERY HAPPY WITH

HOW THEY ACCOMMODATE US.

Other Comments: ONLY REASON I HAVN'T PUT EXCELLENT
FOR ANYTHING IS BECAUSE TO BE EXCELLENT IT NEEDS TO
BE PERFECT, AND I IMAGINE ONLY QUALIA COULD BE
PERFECT. THERE ARE LITTLE THINGS HERE AND THERE THAT
SHOULD BE FIXED BUT IS STILL NORMAL IN HOLIDAY APARTMENTS.

WE WILL GLADLY KEEP USING HAMORENT, AND MAYBE EVEN
ONE DAY USE THEM AS AN AGENT IF WE GET LUCKY TO BUY HERE.

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Roshan Sivagnanam **Apartment** Shorelines 2
Arrival Date 15/12/18 **Departure Date** 19/12/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

<u>/</u>			
<u>/</u>			
<u>/</u>			
<u>/</u>			
<u>/</u>			
<u>/</u>			
<u>/</u>			
<u>/</u>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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Guest Name	Donna Capewell	Apartment	Shorelines 2
Arrival Date	1/6/18	Departure Date	4/6/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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Guest Name **DAVID MCKAY** Apartment **SHORELINES 2**

Arrival Date **5-3-18** Departure Date **12-3-18**

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

GOOD EXPERIENCE

Other Comments:

- BQ IS OUT OF LEVEL.**
 - LIGHTING NEEDS TO BE BRIGHTER - DIMMERS DON'T REALLY WORK.**
 - ICE DISPENSER IS NOT ~~WORK~~ WORKING.**
 - CLOTHES WASHER LEAKED, WATER - LOOKING AT THE FLOOR BOARDS IT HAS LEAKED IN THE PASSES.**
 - MORE CUTLERY NEEDED - ~~UTENSILS~~ UTENSILS.**
- Thank you for taking the time to complete the form.
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Dear Guest,

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Guest Name MARGARET FLETCHER **Apartment** SHORELINES 2

Arrival Date 3-2-18 **Departure Date** 11-2-18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Good value for money and very helpful. Great location

Other Comments:

The freezer part of the fridge needs looking at.
A good sharp knife would have been good

Thank you for taking the time to complete the form.

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Etillian Ma **Apartment** Shorelines 2
Arrival Date 30/10/17 **Departure Date** 4/11/17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why: Although we booked the place with Agent this time, the staff of HamoRent is excellent. provided all extra that we need.

Other Comments: even suggested the nice carter for my parents.
The view is stunning from the place.

After all, it is a very nice place to stay, my husband and I, plus my parents had quality time here.

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Karen Eastop **Apartment** Shorelines 2
Arrival Date 08/02/19 **Departure Date** 11/02/19

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: OUR WEEKEND WAS

FLAWLESS, EXCEPT FOR THE TRUNDLE BED

Other Comments:

THE TRUNDLE BED ~~NEEDS~~ NEEDS REPLACING.

THE SPRINGS HAVE GONE IN IT.

OTHER WISE THE UNIT IS AWESOME.

THANKS AGAIN.

Thank you for taking the time to complete the form.

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Dean Crowe **Apartment** Shorelines 2
Arrival Date 27/03/19 **Departure Date** 31/03/19

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why: Good clean accommodation with a simple process

Other Comments:

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Guest Name	<u>Derek Corba</u>	Apartment	<u>Shorelines 2</u>
Arrival Date	<u>21/4/19</u>	Departure Date	<u>28/4/19</u>

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you book your next holiday to Hamilton Island with HamoRent?

No



Would you recommend HamoRent to your friends?

No

Please specify why:

Easy experience, good value

Other Comments:

Great location, easy access to
Marina and great views.

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Guest Name PETER CLARKE **Apartment** SHORELINES 2
Arrival Date 22-5-19 **Departure Date** 25-5-19

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	/			
Valet Service	/			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

* Just One thing ~ the freezer part of the fridge is completely
iced over & cant open if you wanted to put ice cream in etc.

Other than that - all great - thank you for a lovely time!

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

WE DEFROSTED FREEZER AGAIN. IT HAPPENS ALL THE TIME
+ I'M SURE ELECTRICIANS HAVE LOOKED + CANT FIX?

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Guest Name CHARLIE EDWARDS

Apartment SHORELINES 2

Arrival Date 12-7-19

Departure Date 16-7-19

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

all arrangements were
efficient and easy.

Other Comments:

Staff were easy to work with
Accommodation was perfect

Thank you for taking the time to complete the form.

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Dear Guest,

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Guest Name Meagan Mazurek Apartment Frangipani Lodge 2014
Arrival Date 28/2/18 Departure Date 7/3/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Great space, Great location

Other Comments:

Large living / family area

2 x large bedrooms with en-suites

+ 1 x bedroom and extra bathroom

large balcony with BBQ overlooking the calanque beach. lovely / quiet place to stay.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.