

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Matt Gueger **Apartment** Shorelines 2
Arrival Date 29/4/17 **Departure Date** 1/5/17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
✓			
	✓		
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Easy to deal with, Buggy + great view.

Other Comments:

Some confusion on Stayz website as to whether we could stay for 2 nights

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Guest Name *Shirley Congleton* **Apartment** *Shoreline's lodge 2.*
Arrival Date *15.5.17* **Departure Date** *19.5.17*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

Seemed to struggle a little w/ hills, but maybe that's normal

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: *Excellent service, well kept facility*

Other Comments:

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Guest Name ELIZABETH CATTELL **Apartment** SHORELINES 2

Arrival Date 15-9-17 **Departure Date** 18-9-17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

	✓		
✓			
✓			
✓			
✓			
	✓		
✓	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Great apartment & view.

Other Comments:

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Guest Name Sara Afrouni **Apartment** Shorelines 2
Arrival Date 18/10/17 **Departure Date** 24/10/17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
✓			
✓			
✓			
✓			
✓			
✓			

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No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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