

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Lucas or Neri

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name *Belinda Pike* Apartment *Shavelines 2*
Arrival Date *15/8/15* Departure Date *23/8/15*

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

*Great view, service, good location
(Neri / Cherry & Adam)*

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Dear Guest,
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Guest Name Elizabeth Lux Apartment Shovelines 2
Arrival Date 12/8/15 Departure Date 15/8/15

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		

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No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

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Dear Guest,

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Guest Name *Mathew Peard* **Apartment** ~~XXXX~~ *Shorelines 2*
Arrival Date *30/7/15* **Departure Date** *31/8/15*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
✓			
✓			
✓			
✓			
✓			
	✓		

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No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: *Great place, Great location,*

Other Comments:

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

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Guest Name Adam Howden Apartment Shovelines 2
Arrival Date 27/7/15 Departure Date 30/7/15

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
N/A			
✓			
✓			
✓			
N/A			
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Ease when booking, standard of accommodation
and friendly service.

Other Comments:

We've had a lovely stay. Two things that would help -

① When booking state ~~there~~ there are magnificent ocean
views, would aid selection.

② Warn guests when possible if maintenance work is being
carried out in the vicinity. Minor noise from workmen
working on nearby property. Started at 7.30/8am in the morning.

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Guest Name *Adrienne Burns* Apartment *Shorelines 2*
Arrival Date *22/7/15* Departure Date *27/7/15*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

	✓		
✓			
	✓		
	✓		
	✓		
	*		
	✓		
	✓		

*Dishwasher
needs rinse
& repair detergent
dispense*

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Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

More Towels needed

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