

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name PAUL TOWNSEND **Apartment** SHORELINES 2
Arrival Date 11-11-16 **Departure Date** 16-11-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Excellent accommodation.

Other Comments:

As discussed with Neri - the Dishwasher has problems closing & when operated the door leaks from the top handle. We used it only once, and then (Washed up ourselves - not an issue as only two of us). The buggy seems to struggle up hills.

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Guest Name *Nicola McGivon* **Apartment** *Shorelines dodge 2.*
Arrival Date *22-12-16* **Departure Date** *27-12-16*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

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No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why: *Accommodation is beautiful, very private and the buggy is a bonus.*

Other Comments: *The apartment is noisy, not much in way of soundproofing so when one person is awake so is everyone. Can also hear neighbours making sound. Buggy doesn't always seem to have a lot of power even when straight out of charge.*

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fixed

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Guest Name Joschanna Thomas **Apartment** Shoreline Lodge 2.
Arrival Date 11.1.17 **Departure Date** 14.1.17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

/			
/			
/			
/			
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/			
/			
/			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

everything!

Other Comments:

We had 5 beach towels but only 4 bath
towels, no big deal.

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Guest Name Sean Barry Apartment Shorelines Lodge 2
Arrival Date 22/2/17 Departure Date 26/2/17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

✓			
✓			
✓			
✓			
	✓		
✓			
✓			
	✓		

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No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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