

## Welcome to paradise on Hamilton Island

The holiday home you are staying in is privately owned and we ask you to please look after it.

**For Urgent Medical, Fire or Police Emergencies call 000**

If you need to get in touch outlets on the island or contact security you can call switchboard on 07 4946 9999 or to download the “[Hamilton Island App](#)” on your smart phone. The Resort Centre also has many brochures and tour desk to make your bookings.

Please feel free to contact us should you feel the need **07 4946 5390**

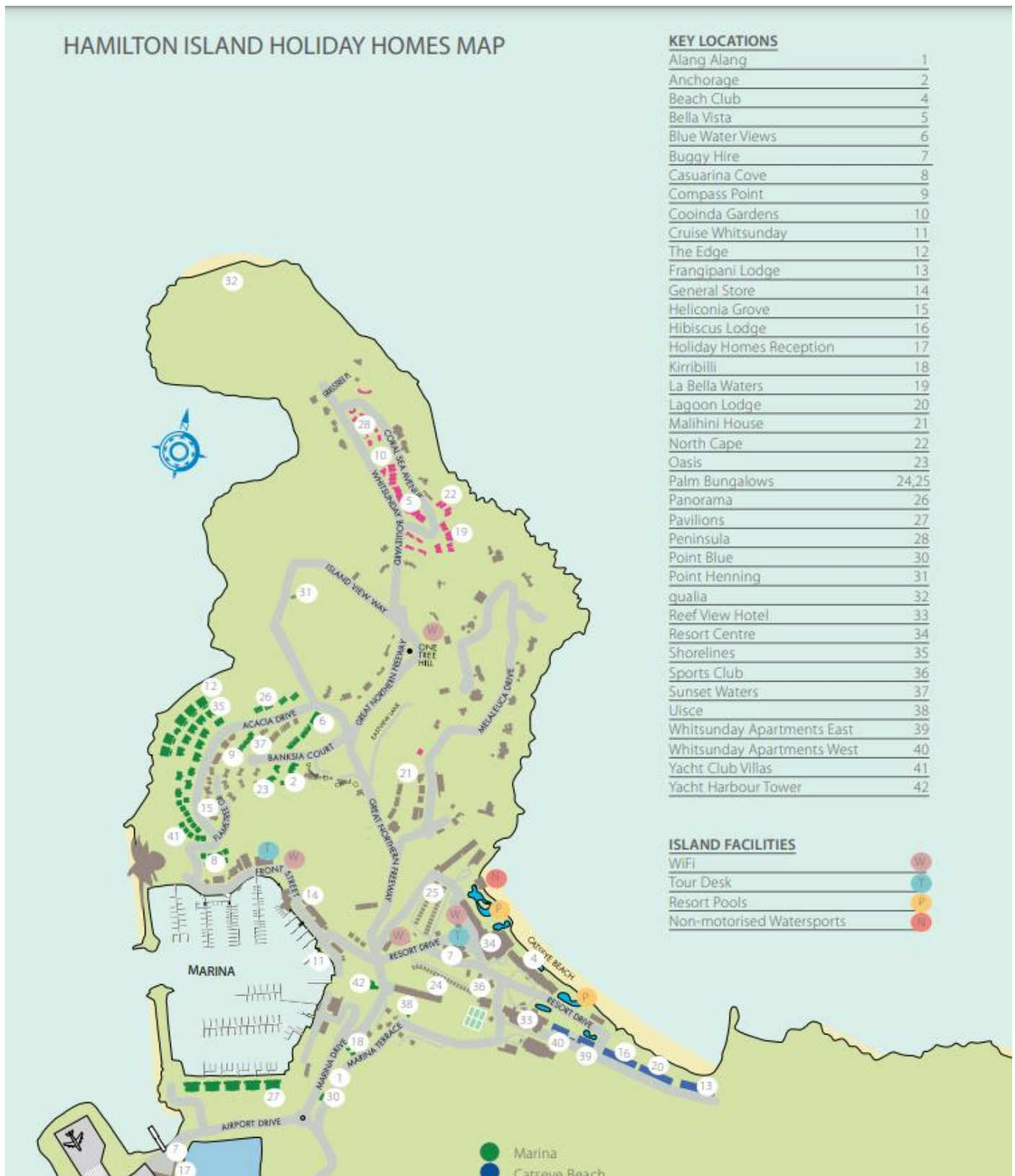


## IMPORTANT INFORMATION

- Your feedback is important to us. We appreciate any feedback and we require all maintenance issues or damage to be reported to the office straight away.
- For non-urgent medical help, you can contact the island Medical Centre which is run by Atticus Health on 07 4804 5688 or get in touch with a GP via [doctorinmypocket.com.au](http://doctorinmypocket.com.au).
- Your property may come with a **Wi-Fi device** and to log in, look for your apartment guest device. The password is **SunnyDays**.  
The device has limited data. Please ensure it is always plugged into the power point and if you have any trouble connecting, please turn the Wi-Fi off for a minimum of 5 minutes for it to reset.
- On check in you must report via email any property damage, failure to do so will result in additional charges.
- **NO** items should be taken away from your holiday home to other properties.
- Protect the planet by please disposing of waste responsibly and use the marked recycling bins in your nearest bin enclosure at the end of the building or driveway.
- Please ensure that all doors and windows are closed when using the air-conditioning. We recommend the temperature be **24 degrees** with fans on high. Having the temperature too low on the air conditioner can seize the system and create leaks.
- **DO NOT THE FEED BIRDS** as it is not good for their health and it encourages them to come in and help themselves to your groceries and have pillow fights. Keep doors and windows firmly shut when you are not home.
- **SMOKING** is **NOT** allowed in this accommodation.
- Guests are reminded that this is a 'self-contained' and not a 'serviced' property. It is the Guest's responsibility to keep the property clean during their stay.  
The accommodation has been stocked with **an initial supply** of complimentary items such as cleaning products, condiments and bathroom items for your convenience. If more items are needed, we ask you please purchase from the IGA.
- The day before **DEPARTURE** someone will contact you to advise your checkout time and procedures. **It is important that our day runs smoothly so you must have your bags ready at the door before we come to escort you to the marina or airport.**



- On departure, please close the external doors and the leave the property spare key on the kitchen bench. To avoid any **extra charges**, make sure all kitchenware is washed and put away, the benchtops and tables wiped clean and the BBQ clean.



BOOK DIRECTLY with us and SAVE!



Our team would love to see you all again and again.

Please remember our name and get in touch the next time you plan your Hamilton Island holiday.

We appreciate your support

Feel free to rave about your holiday with HamoRent and tag us on your social media.

To REBOOK NOW Scan our QR Code

Ph: 07 4946 5390      Mobile 0499 052 066

Email: [book@hamorent.com.au](mailto:book@hamorent.com.au)



SCAN ME



## Events to come back for....

### Endurance Series - Hilly Half Marathon

**May** - Hit the long-distance running trail and be cheered on by the crowds on the annual Hilly Half Marathon. Held each May, the challenging Hilly Half Marathon follows road, fire trails and walking tracks through Hamilton Island's undulating interior.

Following a rugged route uphill and down, the marathon puts individual and team relay competitors to the test.

There are prizes for place winners, spot prizes and a less challenging kid's fun run.

### Endurance Series - Great Whitehaven Beach Run

**June** - Take to the pristine sands of Whitehaven Beach and challenge yourself to a half marathon, 11km or 5.5km run. Enter the kids into the 1km junior run. Fun for the whole family.

### Australia's Largest Offshore Keelboat Regatta - RACE WEEK

**August** - Spectators and yachties from around the globe come to Hamilton Island in August for the annual Hamilton Island Race Week, Australia's largest offshore keelboat regatta.

Hamilton Island Race Week is one of Australia's favourite yachting events and a firm fixture on the international sailing calendar. Competitors, family and friends come together to enjoy the atmosphere and unique camaraderie of the event's on and off water carnival.

Racing is split into a Grand Prix class for top-class racers; an IRC Passage class for modern fast-cruising yachts; performance racing and sports boat classes. Plus cruising, corporate, bareboat and non-spinnaker divisions. And not to mention the Superyacht and SB3 divisions.

### PGA Golf Professionals Championship

**October** - The professional's final event and 3-day amateur golf championship.

### Triathlon and Whitehaven Beach Ocean Swim

**November** - Dive into the Hamilton Island Triathlon experience with, a swim in picturesque Cats eye Bay, cycle including a unique airport runway section, and conclude with a run through the island's Marina Village to a beach-side finish. The Junior Hamilton Island Triathlon is a fun swim, bike and run around the Hamilton Island village (open to children aged 14 years and under).

Cap off your weekend with a cruise to world renowned Whitehaven Beach, to participate in the **Whitehaven Beach Ocean Swim**.

**Plus many more.....**



## Things to do on Hamilton Island

Hamilton Island has so many activities for an adventure holiday, romantic getaway, family vacation or the ultimate tropical island escape.

Whether relaxing by the pool gazing out to the sparkling tropical seas or discovering the endless activities, Hamilton Island can tick off some of your bucket list items.

### **Discover The Great Barrier Reef. One of the 7 Natural Wonders of the World.**



Hamilton Island's beautiful harbour is a regular departure point for a range of craft taking adventure lovers out to discover the wonders of The Great Barrier Reef. Imagine skimming over the sparkling aqua seas on a high-speed cruiser, relaxing in a comfortable lounge or hanging over the rails watching giant turtles swim slowly by. The Reef's stunning beauty presents colourful tropical fish, a myriad of sea life and amazing corals in every colour.

### **Hamilton Island provides many ways to explore the Whitsundays.**

- Sea Kayaking
- Twilight Sailing
- Scuba Diving and Snorkelling
- Jet Skiing
- Para sailing
- Hiring a private dinghy or yacht
- Fishing Charters
- Scenic Flights
- Quad Bikes
- Bush Walking
- Wildlife
- And much more....

**The tropical sunsets** are spectacular and the **amazing views** of the surrounding waters and islands will make you fall in love with this island paradise.

**Wumurdaylin** (which means Dragon Fly in traditional aboriginal language) is the **Day Spa** to pamper yourself. It boasts several treatment rooms and revitalising wet rooms with an assortment of treatments. Book in advance to secure your soothing session.

**Golf more your thing?** Situated on the adjacent Dent Island. Our golf course was **designed by British Open Winner Peter Thomson** and its par 71, 18-hole course may inspire weekend golfers or professionals alike.

If you'd like to improve your short game, have a game of minim golf. Fun for the whole family.



**Want to stay in shape while on holidays?** Try **Tennis, Squash** or an **aerobics** workout to get the blood pumping. **The gym is located next the Reef View Towers** and is fully equipped.

## Hungry?

- Beach Club Restaurant - Adults Only Dining
- BBQ Dinner Cruise
- Romano's Restaurant - Italian Cuisine with a romantic atmosphere
- TAKO - Infusion on flavours and colours
- Coca Chu - South Eastern Asian Cuisine
- Mantra Ray Cafe - for Casual dining
- Marina Tavern - Value for Money
- Pool Terrace - Enjoy lunch while the kids play in the pool.
- Sails - Good for Families, Groups and Celebrations
- Clubhouse Restaurant - Dent Island Golf Course with Spectacular View
- Mariners seafood
- Bobs Bakery for breakfast and lunch
- Ice Cream Parlour - for your holiday treats
- Marina Cafe - Need your coffee for the day here is the place.
- Pizzeria and Gelato Bar - takeaway also available
- Popeyes - Fish and Chips
- Wildlife Cafe - At the Wildlife Park

Call the Island switchboard on 07 4946 9999 for availability or to book or via the Hamilton Island App

### IGA Supermarket

Stocks a variety of fresh fruit and vegetables, meats and pantry items.

The store is located in the marina and is plastic bag free.

Opening hours may vary but mostly from 8am – 6pm every day

### Hamilton Island Bottle Shop

Conveniently located next to the IGA Supermarket on the marina.

### Nescafe Dolce Gusto Coffee Machine Instructions

#### Can be Found Online

<https://www.dolce-gusto.com.au/machine-manuals>

With pods available at the IGA

Be aware that failure to fill the water container will overheat the pump and you will be responsible for any damages or if it breaks due to misuse.



## Traffic Offence Penalties

Hamilton Island golf carts are motor vehicles, driven on roads under Queensland law. There are significant penalties under Queensland law for contravening road rules. Some of these are outlined below:

Offence	Penalty
Not wearing a seatbelt (driver)	Fine of least \$353 and 3 demerit points
Not wearing a seatbelt (passenger over 16 years)	Fine of least \$353 and 3 demerit points
<b>Passenger not wearing seatbelt (driver)</b> The driver is liable for any passenger who does not wear a seatbelt or appropriate restraint	Fine of least \$353 and 3 demerit points (for <u>each</u> unrestrained passenger)
Child not properly restrained (on a lap or not in an appropriate child restraint)	Fine of least \$353 fine and 3 demerit points (for <u>each</u> unrestrained child)
<b>Drink driving</b> Open licence holder - 0.05 or more BAC Provisional licence holder – over zero BAC	Must attend court proceeding on mainland Maximum penalty of nine months imprisonment or a fine exceeding \$3,200 Maximum licence disqualification of 2 years
<b>Drug driving</b>	Must attend court proceeding on mainland Maximum penalty of nine months imprisonment or a fine exceeding \$3,200 Maximum licence disqualification of 2 years
Driving without a valid driver licence	Must attend court proceeding on mainland Maximum penalty of one year's imprisonment or a fine exceeding \$4,700
Driving on the wrong side of the road	Fine of least \$94 and 2 demerit points



## BUGGY CONDITIONS

- Only fully licensed nominated drivers are permitted to operate the Buggy.
- Stickers or decorative items with adhesive backing are NOT allowed to be placed anywhere on the buggy.
- ALWAYS remove the key from the vehicle when parked or unattended and make sure park brake is applied.
- The buggy **MUST BE CHARGED OVERNIGHT, EACH NIGHT FOR A MINIMUM OF 8HRS FOR THE DURATION OF YOUR STAY**
- DO NOT OVERLOAD THE BUGGY Never carry more than 2 occupants on each bench seat. Overloading causes the battery to overheat and malfunction.
- **MAXIMUM CAPACITY – 4 PERSONS - MAXIMUM WEIGHT CAPACITY – 363KG**

## INFANTS AND CHILDREN:

- NEVER leave children unattended or allow children to play on the vehicle.
- Children are not permitted to DRIVE, STEER or SIT on drivers' lap.  
Children are not permitted to TOUCH, STAND ON or PLAY WITH operating peddles.
- Infants up to 6 months old need to be restrained in a rearward facing approved infant restraint with inbuilt harness secured on the front seat only next to the driver.
- **Children from 6 months to 4 years old must be seated in a forward-facing approved child restraint with inbuilt harness secured to the seat.** All restraints must meet the Australian Safety Standard
- HamoRent takes no responsibility for the securing of child restraints on golf buggies.

## RULES OF OPERATION:

- Always use indicators and headlights as per Australian Road Rules.
- Operate from Driver's side ONLY.
- Maximum speed limit is 20kmph.
- Make sure the direction selector is in the correct position before attempting to start the vehicle.
- Always bring the vehicle to a complete stop before shifting the direction selector slowly to reduce the possibility of component damage.
- Do not start moving until all occupants are PROPERLY SEATED and HOLDING ON. NEVER attempt to enter or exit a moving vehicle.
- All occupants must be fully seated, keep entire body inside vehicle and hold on while vehicle is in motion. Children between the ages of 4 and 7 years old will need assistance to remain properly seated and holding on.
- All drivers must abide by posted road signs or otherwise indicated parking regulations.
- It is illegal to operate the vehicle under the influence of drugs or alcohol or while using your mobile phone.
- Seatbelts must be worn. Failure to do this may result in a fine.
- Buggies must not be driven between the hours of 1.00am and 5.30am.
- The buggy must only be driven on bitumen and paved roads. The buggy will be confiscated if taken off road, driven on grassed or pool areas.
- All roads on Hamilton Island are subject to the same road rules that apply on Mainland Australia.
- Harsh penalties apply for reckless or drink driving under Queensland Law including heavy fines and loss of license.

## Reduce the RISK OF ACCIDENTS in your Buggy:

- ALL travel should be directly up or down hills. ALWAYS apply brake to control speed on steep grades.
- Always DRIVE SLOWLY in congested areas, on wet or loose terrain and when reversing.
- ALWAYS maintain adequate distance between vehicles and avoid sudden stops.
- ALWAYS use extreme caution in areas where PEDESTRIANS are present.
- ALWAYS use extreme caution when approaching SHARP or BLIND corners
- Buggy batteries, motor or governors should not be tampered or interfered with.

## REPORTING BUGGY ACCIDENTS AND BREAK DOWNS

Any accident must be reported immediately to HamoRent on 0499 052 066 or 07 4946 5390 and Hamilton Island Security on 07 4946 9999 to attend the accident scene.

In the event of an accident, please ensure you obtain the details of the other parties involved as well as any witnesses including the vehicle registration number.

If the buggy is damaged, it will be taken to the mechanics for inspections and only returned to the guests at the owner's discretion. In the event of an accident or any damage to the buggy due to the guest's misuse, the guest will incur the cost of a replacement buggy and all costs associated with the retrieval of the buggy.

Note: Lost property or buggy keys do have a replacement cost of up to \$200

HamoRent and associated entities take no responsibility for lost property, damages, incidents occurred or injuries during your stay.



## WILDLIFE

As we are a tropical island you may see some wildlife and insects you are not familiar with like bush cockroaches, ants, snakes, geckos and lots of birds. While our accommodation does get pest control treatments regularly to minimise unwanted pests keep food in the fridge or sealed and benchtops clean.

## DO NOT THE FEED BIRDS

It is not good for their health and it encourages them to come in and help themselves to your groceries and have pillow fights. Keep glass doors and windows firmly shut when you are not home including louvers.

## DANGEROUS JELLYFISH

Over the years, during the summer months when the ocean is warm, the Whitsundays has experienced an increased presence of Jellyfish in particular the Box Jellyfish and Irukandji Jellyfish.

This Irukandji Jellyfish is small, translucent and most of the time not seen by swimmers. Symptoms of the Irukandji Sting include severe pain,

muscle constriction and breathing difficulties which requires immediate medical attention. People with pre-existing medical conditions, small children and the elderly are particularly vulnerable to the Irukandji sting.

We recommend when swimming in the ocean to wear stinger suits and to only swim in the presence of others in case assistance is required. Alternatively there are plenty of pools on the island that you can swim in. If you are considering doing water sports, please discuss your concerns with the operator.

## BATS

Of an afternoon you may notice flying foxes and fruit bats in the trees and migrating over the islands. These bats should not be approached or taunted as they can carry the lyssavirus.

**Please be cautious and go directly to the medical centre if you have been in contact with, been bitten or scratched by any wildlife.**





## CYCLONE PROCEDURES

- The Whitsundays are subject to cyclones during the summer months of the year. While every effort is made to ensure your safety, there are things you should know and be aware of if a cyclone is expected in the region.
- In the event of a cyclone you should always remain calm and follow the instructions advised. A newsletter is usually placed under your door to keep you updated and you can also call the advice line on 1300 659 212 or if you have a smart phone at <http://www.bom.gov.au/cyclone/about/warnings/>
- With Cyclones generally comes a lot of rain, winds exceeding 110km and they can create storm surges (elevated sea levels).
- To minimise flying debris we ask you to make sure all furniture and belongings are brought inside and always keep your doors and windows closed. Draw any curtains or blinds for further protection.
- With power outages comes water outages and you should fill water containers for drinking.
- Do not use candles unless absolutely necessary and always protect the naked flame.
- When a cyclone passes directly over beware of the “eye of the storm” which will be a very still and quiet time before it will get windy and rain again. Please do not go outside during this time and wait until you have been given the “all clear”. The emergency response team will make sure all streets and areas are safe before issuing the “all clear”. Please stay safe and feel free to contact us if you have any concerns.



## 亲爱的客人您好,欢迎您入住 HamoRent 公寓, 为了让您有个更愉快的假期,这里提供一些温馨小秘方让您参考:

1. HamoRent 酒店属于自助型服务公寓,平时并无提供每日客房清洁,仅提供退房清洁,若您有需要清洁服务可以另外联系安排付费清洁服务。
2. 当使用冷气空调时,屋内所有的门窗必须关紧,避免冷气机故障,若是需要维修人员到公寓修理可能会收取维修费用。
3. 当您退房时,请注意避免留下一个脏乱的公寓、厨房用品及 BBQ 若使用过请维持清洁请勿将脏碗盘放回橱柜。
4. 请勿在屋内吸烟,若触动烟雾警报器将会有消防人员来巡察,退房时若发现屋内有吸烟味将需要特殊清洁并可能收取特殊清洁费用。
5. 汉米尔顿岛的鸟儿种类繁多,为了维持自然生态环境及整洁的公寓,观赏之余请勿喂食牠们。
6. 当您购买网络 WIFI 流量时,当使用完毕时建议关闭 WIFI 机器电源,避免手机或是计算机自动更新信息而浪费流量。当您浏览非澳大利亚网站或是上传照片时,将会使用较多的网络流量。
7. 汉米尔顿岛上驾车规则与昆士兰省一般车辆驾驶规则相同,必须遵守靠左行驶的规则,请勿随意停车在路中央,若您需要停车拍照请将车辆靠路边暂停。岛上有昆士兰警察驻守,车子请勿乘坐超过 4 人(包括小孩)。
8. 旅游旺季时建议提早预定餐厅,您可以透过汉米尔顿岛 APP 或是网站作预订。
9. 垃圾桶在哪儿呢?
  - Lagoon, Frangipani 公寓区-垃圾桶在厨房水槽旁边有一个盖子打开里面就是垃圾桶,每天有清洁人员从屋外将垃圾清除。
  - Shorelines, Casuarina 公寓区-厨房水槽下方有垃圾桶及备用垃圾袋,在公寓区入口处有公共垃圾场。
10. 每天晚上使用完高尔夫球车后请将车子充电,尤其是退房前一天,
  - Club Car 车:车子后方有一条充电线接上插座进行充电,您可以从车子后方的充电机器发出充电的嗡嗡声或是发出哔哔 2 声警示声确认车子有充电。
  - EZGO 车:车子前后各有一条充电线,在前后座位的中间有一条充电线是要接到驾驶座的充电孔,车子后方的充电线接上插座进行充电,您可以看到在车子后下方的电池机器会显示 2 颗橘灯代表充电中。(红灯/没灯,请确认插头是否有连接好,插座开关是否有打开)
11. 若需要煮米饭**若有需要**欢迎请向工作人员借用电饭煲、请勿使用钢锅易造成锅底米饭烧焦黏住锅子,若无法清洗需被收取购买新锅子的费用。

希望您们有个美好愉快的假期 ^\_\_^



微信: hamilton-hamorent

Be Covid Safe

# Statement of Compliance

This site is operating in compliance  
with the Public Health Directions

## Restrictions on Businesses, Activities and Undertakings Direction

A copy of the COVID Safe Industry Plan may be found at  
[www.covid19.qld.gov.au/government-actions/covid-safe-businesses](http://www.covid19.qld.gov.au/government-actions/covid-safe-businesses)

- This is a COVID Safe site.
- Contact details are required for tracing purposes upon entry.\*
- Practice physical distancing.
- Wash your hands regularly.
- Follow the rules and keep us all safe.

\* This does not apply to deliveries, patrons purchasing items over the counter or takeaway.

We encourage all guests to download the CovidSafe App

Please make sure you keep your distance. In common areas we ask you to maintain social distancing of at least 1.5m apart from each other.

Please make sure you wash your hands every time you enter your accommodation.  
Sanitiser is also found across the island and we ask you to use it regularly.

Please contact our medical centre if you are feeling unwell 07 4946 8243

Team Whitsundays to be immediately notified if there is a resident or guest who has contracted Covid-19

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Post: PO Box 136 Hamilton Island QLD 4803