

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name MARLE HARRISON **Apartment** CASUARINA 1
Arrival Date 8-4-14 **Departure Date** 17-4-14

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service		✓		
Accommodation		✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: _____

Other Comments: _____

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 We hope you enjoyed your holiday and look forward to seeing you again.

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Lucas or Nevi

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Guest Name *Sheree Ross* **Apartment** *Casuarina Cove 1*
Arrival Date *24/4/14* **Departure Date** *28/4/14*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments: *Need a full length mirror somewhere in unit.*
T.V. CHANNELS NEED TO BE TUNED IN properly

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Guest Name Tony Hickson **Apartment** Casuarina Cove 1
Arrival Date 4/5/14 **Departure Date** 11/5/14

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:
Easy to book, helpful staff. Efficient service.

Other Comments:
We've had a great time here - beautiful accomodation!
A few things I need more lights in main living area, very dim.
- A bigger clothes rack, with some pegs.
- Another towel rail in downstairs bathroom.
Enough dishwasher tablets + toilet rolls to last week (and garbage bags)

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Guest Name Julie Baker Apartment Casuarina Cove 1
Arrival Date 21/5/14 Departure Date 24/5/14

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Great communication throughout booking
once on island.

Other Comments:

Great after hour service re: handyman ~~on~~ Thursday
night to unlock bathroom door.

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