

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time.

Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Luke Mobbs **Apartment** Casuarina Cove 1.
Arrival Date 17/7/15 **Departure Date** 25/7/15

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
	✓		
	✓		
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments: The apartment was very clean and very spacious. The bathrooms were a fantastic size and so were the balconies.

Thank you for fixing the sewer problem so quickly. There is still mess in the garden from the sewer which really needs to be cleared about better, along with cans left from some of the other visitors to have used the property. We have enjoyed our stay very much.

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Lucas or Neri

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Guest Name *Laila Takesh* **Apartment** *Casuarina Cove 1*
Arrival Date *6/18/15* **Departure Date** *13/8/15*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction	✓	✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: *VERY STAFF FRIENDLY AND TRY TO MAKE LIFE EASIER. LOWEST RATES.*

Other Comments:
MORE COMMENTS

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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If you have queries please don't hesitate to contact us on 07 4946 5390

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Guest Name MICHAEL PANNIER **Apartment** CASUARINA 1
Arrival Date 20-8-15 **Departure Date** 27-8-15

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: Excellent Service + Communication

We have never had any Problems booking through this company
Other Comments:

Bathrooms could do with an update due to wear & Tear.
also exhaust Fans ^{could} be good to have in each of
the bathrooms to get rid of the Steam.

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