

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name BRETT PILTZ **Apartment** CASUARINA 1
Arrival Date 10-4-16 **Departure Date** 13-4-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Great location, Great Place, Great people

Other Comments:

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.

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Our contact number is 07 4946 5390 and office hours are 8am - 6pm.

If you have an emergency or need to report a incident after hours please leave a voice message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

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Guest Name Erica Apartment Casuarina Cove 1
Arrival Date 17/6/16 Departure Date 20/6/16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
	✓		
	✓		
	✓		
	✓		
✓			

Would you book another holiday with HamoRent?

Yes
Yes

No

Would you recommend HamoRent to your friends?

No

Please specify why:

Easy transition from airport to house. Friendly staff.

Other Comments:

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Guest Name Hannah Rewais Apartment Casl
Arrival Date 15/4/16 Departure Date 20/4/16

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: I would highly recomend HamoRent because their service was great! 😊

Other Comments:

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Guest Name Matt Allen Apartment Casuarina Cove 1
 Arrival Date 4/6/16 Departure Date 11/6/16

How would you rate the following:

- Reservation Experience
- Meet and Greet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
	✓		
	✓		
	✓		
	✓	NA	
	✓		
	✓		

Would you book another holiday with HamoRent? Yes No
 Would you recommend HamoRent to your friends? Yes No

Please specify why:

Other Comments:

EXTRACTION DOES NOT WORK
 BUGGY SEAT BELTS ON DRIVER SIDE DO NOT ALWAYS WORK
 TELL PEOPLE ABOUT BIRDS BEFORE HAND. BALCONY
 BECOMES POINTLESS.

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Guest Name Dan Ingall **Apartment** Casuarina Cove 1
Arrival Date 14/5/16 **Departure Date** 17/5/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: EASY + FRIENDLY

Other Comments: CASUARINA COVE 1 IS GREAT, ALBEIT A LITTLE NOISY (TRAFFIC AND BIRDS!)

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