

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name NICOLE SCOTT **Apartment** CASUARINA 1
Arrival Date 22-3-16 **Departure Date** 27-3-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation		✓		
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

THOROUGHLY ENJOYED OUR STAY!

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name Rhonda Clifford **Apartment** Casuarina Cove 1
Arrival Date 16/3/16 **Departure Date** 22/3/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Meet and Greet Service	<input checked="" type="checkbox"/>			
Accommodation		<input checked="" type="checkbox"/>		
Cleanliness		<input checked="" type="checkbox"/>		
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance		<input checked="" type="checkbox"/>		
Overall Satisfaction	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Value for Money	<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

Was a little dissapointed we were without an oven for our period of our stay. But we made do and had a wonderful holiday
Thank you

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Now replaced.

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Guest Name Pieter Spencer Apartment Casuarina Cove 1
Arrival Date 5/3/16 Departure Date 13/3/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Meet and Greet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition	X			
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: GOOD COMMUNICATIONS PRIOR TO ARRIVAL. EASY MEET & GREET. COMFORTABLE ACCOMMODATION & GREAT LOCATION.

Other Comments: LOUNGE VERY COMFORTABLE. BUGGY RELIABLE (FRIENDS HAD TROUBLE WITH THEIRS).

THANKS & ALL THE BEST - HAPPY TO RECOMMEND YOUR SERVICES TO OTHERS.

PIETER & BELINDA SPENCER.
A SPECIAL THANKS TO NERI

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.

CARON FOR BEAN
Q mattress protector

www.HamoRent.com.au

Hamilton Island Holiday Rentals

UPSTAIRS FITTED
SHEET TO
BED ON BASE

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Dear Guest,
We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name MARITA WEBB Apartment CASUARINA 1
Arrival Date 20-2-16 Departure Date 23-2-16

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition (used own)	-	-	-	-
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes
Please specify why:

Other Comments:
First night in unit - the television went on at approx 4am.
Second night the fire alarm went on at approx. 4.05 am.
Very comfortable & well set out - thank you.

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Guest Name ZHE SONG **Apartment** CASUARINA 1
Arrival Date 16-2-16 **Departure Date** 20-2-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Meet and Greet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition	X			
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

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Guest Name LI NA **Apartment** CASUAMINA 1
Arrival Date 13-2-16 **Departure Date** 16-2-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service		✓		
Accommodation	✓	✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes ✓

Would you recommend HamoRent to your friends? No Yes ✓

Please specify why:

Other Comments:

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