

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally 10am, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**  
Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

**Guest Name** Hayley Mau      **Apartment** Casuarina Cove 1  
**Arrival Date** 6/8/16      **Departure Date** 9/8/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Valet Service			✓	
Accommodation		✓		
Cleanliness		✓		
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?      No      Yes

Would you recommend HamoRent to your friends?      No      Yes

Please specify why:

Other Comments: Aircon Broken in second room downstairs, would not turn on, on arrival.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

\* I HAVE ASKED DG TO CHECK AIR CON. LW. 10-8-16

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**Guest Name** CLINT WEBER      **Apartment** CASUARINA 1  
**Arrival Date** 1-9-16      **Departure Date** 4-9-16

How would you rate the following:

Reservation Experience  
Valet Service  
Accommodation  
Cleanliness  
Buggy Condition  
Maintenance  
Overall Satisfaction  
Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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**Guest Name** IAN CAMERON      **Apartment** CASUARINA COVE 1  
**Arrival Date** 22-9-16      **Departure Date** 28-9-16

How would you rate the following:

Reservation Experience  
Valet Service  
Accommodation  
Cleanliness  
Buggy Condition  
Maintenance  
Overall Satisfaction  
Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
	✓		
	✓		
✓			
		✓	
	✓		
		✓	

Would you book your next holiday to Hamilton Island with HamoRent?      No      Yes  
Would you recommend HamoRent to your friends?      No      Yes

Please specify why:

Other Comments:

- light bulbs exterior front door out  
- upstairs bathroom lights out  
- missing remote for air con.

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**Guest Name** Karen Vasallo      **Apartment** Casuarina Cove 1  
**Arrival Date** 27/10/16      **Departure Date** 31/11/16

How would you rate the following:

Reservation Experience  
Valet Service  
Accommodation  
Cleanliness  
Buggy Condition  
Maintenance  
Overall Satisfaction  
Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
	✓		
✓	✓		
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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**Guest Name** ROBERTA TAYLOR      **Apartment** CASUARINA COVE 1  
**Arrival Date** 16-10-16      **Departure Date** 21-10-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance				
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?      No       Yes

Would you recommend HamoRent to your friends?      No       Yes

Please specify why:

Other Comments:

\* The Bed in Top Room was very hard.  
\* No flies zooming around face :)

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