

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally 10am, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call 000 Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** Darren Gracey      **Apartment** Casuarina Cove 13  
**Arrival Date** 11/8/17      **Departure Date** 16/8/17

How would you rate the following:

Reservation Experience  
 Valet Service  
 Accommodation  
 Cleanliness  
 Buggy Condition  
 Maintenance  
 Overall Satisfaction  
 Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
	✓		
	✓		
	✓		
		✓	
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

Shower head in upstairs bathroom needs replacing  
Some lightbulbs need replacing

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

ALL  
 Done

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**Guest Name** Danny Ryan      **Apartment** Casuarina Cove 13  
**Arrival Date** 24/7/17      **Departure Date** 27/7/17

How would you rate the following:

Reservation Experience  
 Valet Service  
 Accommodation  
 Cleanliness  
 Buggy Condition  
 Maintenance  
 Overall Satisfaction  
 Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?      No       Yes

Would you recommend HamoRent to your friends?      No       Yes

Please specify why:

Well looked after

Other Comments:

Lovely place for a holiday

at end of stay

Had to use dish cloths to clean BBQ as there was nothing else

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