

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390 *

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.
This information may also be put on our website Testimonials.

Guest Name Renee German Apartment Frangipani Lodge 208
Arrival Date 25/3/16 Departure Date 30/3/16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
	✓		
	✓		
✓			
	✓		
	✓		
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No

Yes

Would you recommend HamoRent to your friends? No

No

Yes

Please specify why: * BIT OUTDATED BUT HAS ALL NECESSITIES

* TAPS DRIED IN SHOWER

Other Comments: * A/C CUTS OUT AT 5AM IN THE MORNING
+ NEED TO TURN BACK ON.

* EXTRA BLANKETS NEEDED.

* BIG BBQ EXCELLENT.

* OVERALL WAS EXCELLENT HOLIDAY EXPERIENCE

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name CARMEN OSBORNE **Apartment** FRANKLIN 208

Arrival Date 21-4-16 **Departure Date** 25-4-16

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
	✓		
✓			
✓			
✓			
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No

Yes

Would you recommend HamoRent to your friends? No

Yes

Please specify why:

The unit was well equipped,

Other Comments:

beds comfortable + plenty of
space for all 4 of us.

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Our contact number is **07 4946 5390** and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name **MATTHEW BOTALL** Apartment **FRANGIPANI 208**

Arrival Date **28-6-16** Departure Date **3-7-16**

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

- loose lock on front door

- Main sliding glass door does not lock

Fixed

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