

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**  
Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

**Guest Name** Vicki Dowd + Graham Brookes. **Apartment** Lagoon Lodge 202  
**Arrival Date** 1/5/17 **Departure Date** 8/5/17

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments: - Two downlights in kitchen not working  
- Screen doors in lounge very ill fitting + not easy to use.

otherwise we were extremely happy.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Chery

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**Guest Name** Gary Beer      **Apartment** Lagoon Lodge 202  
**Arrival Date** 14/4/17      **Departure Date** 23/4/17

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?      No      **Yes**

Would you recommend HamoRent to your friends?      No      **Yes**

Please specify why:

Other Comments:

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**Guest Name** Michael Bell      **Apartment** Lagoon Lodge 202  
**Arrival Date** 24/6/17      **Departure Date** 30/6/17

How would you rate the following:

Reservation Experience  
 Valet Service  
 Accommodation  
 Cleanliness  
 Buggy Condition  
 Maintenance  
 Overall Satisfaction  
 Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
✓	✓		
	✓		
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?      No      **Yes**  
 Would you recommend HamoRent to your friends?      No      **Yes**

Please specify why:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

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**Guest Name** Nathan Mandelson **Apartment** Lagoon Lodge 202  
**Arrival Date** 2/7/17 **Departure Date** 7/7/17

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness		✓		
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes

Would you recommend HamoRent to your friends? No  Yes

Please specify why:  
Great Hassle free experience from airport to door

Other Comments:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

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**Guest Name** Lisa Bennett **Apartment** Lagoon Lodge 202  
**Arrival Date** 9/9/17 **Departure Date** 16/9/17

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes   
 Would you recommend HamoRent to your friends? No  Yes   
 Please specify why:

Other Comments: check in was very smooth, staff were very friendly!

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**Guest Name** John Carson      **Apartment** Lagoon 6 & 202  
**Arrival Date** 12/18/17      **Departure Date** 18/18/17

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?      No      **Yes**  
 Would you recommend HamoRent to your friends?      No      **Yes**

Please specify why: Everything was made very easy.

Other Comments:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

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**Guest Name** Shar McKenzie **Apartment** Lagoon Lodge 202  
**Arrival Date** 27/8/17 **Departure Date** 31/9/17

How would you rate the following:

Reservation Experience  
 Valet Service  
 Accommodation  
 Cleanliness  
 Buggy Condition  
 Maintenance  
 Overall Satisfaction  
 Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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