

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,
We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Robert Gray Apartment Lagoon 206
Arrival Date 20/11/13 Departure Date 24/11/13

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service		✓		
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: Excellent unit - clean - easy to care for. Great location and beautiful view. Very comfortable stay - will return again. BUGGY WAS GREAT ADVANTAGE.

Other Comments:
SUGGESTION - SALT & PEPPER GRINDERS WOULD BE USEFUL INSTEAD OF SACHETS
- SOAP DISH IN BATHROOM NEXT TO BASIN.
- SURPRISED NO RECYCLING OF BOTTLES & PAPER.
- YOU NEED TO PUT A WEATHER STRIP ON FRONT DOOR AS CLEANER USES FIRE HOSE TO HOSE DOWN CORRIDOR! SO MUCH WATER CAME IN UNDER THE DOOR! WILL ROT THE DOOR.

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.