

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Rhonda Apartment Lagoon Lodge 206  
 Arrival Date 11/9/16 Departure Date 15/9/16

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
	✓		
	✓		
	✓		
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No **Yes**  
 Would you recommend HamoRent to your friends? No **Yes**

Please specify why:

Other Comments:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for taking the time to complete the form.  
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**Guest Name** XIQIN WEI      **Apartment** LAGOON 206 JQ846  
**Arrival Date** 22-9-16      **Departure Date** 25-9-16

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent      Good      Fair      Poor

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Valet Service		✓		
Accommodation	✓			
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes ✓

Would you recommend HamoRent to your friends?

No

Yes ✓

Please specify why:

Other Comments:

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1-25  
12-55

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Dear Guest,

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**Guest Name** Fiona Dunn **Apartment** Lagoon Lodge 206  
**Arrival Date** 6/10/16 **Departure Date** 8/10/16

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Great location. Well appointed. Great service / staff.

Other Comments:

Note: DVD Player in bedroom didn't work well. A lot of loud sound interference on TV. Not an issue for us, but thought we should let you know.  
Similarly, wifi was a bit dodgy.

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Dear Guest,

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**Guest Name** Michael Gilbert **Apartment** Lagoon Lodge 206  
**Arrival Date** 9/10/16 **Departure Date** 16/10/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	/			
Valet Service	/			
Accommodation	/			
Cleanliness	/			
Buggy Condition	/			
Maintenance	/			
Overall Satisfaction	/			
Value for Money	/			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

ALL WAS GREAT

Other Comments:

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Guest Name Clare Brind Apartment Lagoon Lodge 206  
Arrival Date 4/11/16 Departure Date 7/11/16

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Valet Service	✓			
Accommodation		✓		
Cleanliness	✓			
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Great location/views.

Spacious clean accommodation

Other Comments:

Need Hot water on door.

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