

Thank you for staying on Hamilton Island with HamoRent.

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You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Tracey Davies **Apartment** Lagoon Lodge 206
Arrival Date 22/1/18 **Departure Date** 26/1/18

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No **Yes**

Would you recommend HamoRent to your friends? No **Yes**

Please specify why: Efficient and helpful staff

Other Comments:

Thank you for taking the time to complete the form.
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Guest Name Lynda Marth **Apartment** Lagoon Lodge 206
Arrival Date 23/9/18 **Departure Date** 19/18

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: easy to use

Other Comments: Wonderful holiday - thank you.

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Guest Name Glen Cooper **Apartment** Lagoon Lodge 206
Arrival Date 28/9/18 **Departure Date** 5/10/18

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Valet Service	<input checked="" type="checkbox"/>			
Accommodation		<input checked="" type="checkbox"/>		
Cleanliness		<input checked="" type="checkbox"/>		
Buggy Condition		<input checked="" type="checkbox"/>		
Maintenance		<input checked="" type="checkbox"/>		
Overall Satisfaction		<input checked="" type="checkbox"/>		
Value for Money		<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments: Washing machine appears to have a leak. Floor is wet after use.

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Guest Name Melissa McLaren **Apartment** Lagoon Lodge 206
Arrival Date 7/6/18 **Departure Date** 10/6/18

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	/			
Valet Service	/			
Accommodation	/			
Cleanliness	/			
Buggy Condition	/			
Maintenance	/			
Overall Satisfaction	/			
Value for Money	/			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments: ONLY Draw back is the owner next door (205) constantly smokes cigarettes on his balcony and the smoke filled our apt. We had to keep doors closed to avoid the smell.

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Guest Name	<i>Jenny Mina</i>	Apartment	<i>Lagoon Lodge 206</i>
Arrival Date	<i>2/14/18</i>	Departure Date	<i>8/14/18</i>

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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Dear Guest,

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Guest Name Scott Killingbeck **Apartment** Lagoon Lodge 206
Arrival Date 18/3/18 **Departure Date** 24/3/18

How would you rate the following:

Reservation Experience
 Valet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: All the times we use HamoRent, its a hassle free holiday.

Other Comments:
- re lagoon 206, the ~~fire~~ smoke alarm goes off every time I made toast - its very sensitive.

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Dear Guest,

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Guest Name KATHY CAVANNA **Apartment** LAGOON 206
Arrival Date 14-3-18 **Departure Date** 18-3-18

How would you rate the following:

Reservation Experience
 Valet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
	✓		
	✓		
	✓		
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Easy booking & great communication.

Other Comments:

- Questions always answered same day.
- Easy booking & very friendly service
- Great apartment

Thank you ☺

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Guest Name KRISTIN KRANKENBERG **Apartment** LAGOON 208

Arrival Date 17-1-18 **Departure Date** 24-1-18

How would you rate the following:

Reservation Experience
 Valet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

Excellent	Good	Fair	Poor
X			
X			
X			
X			
X			
X			
X			
X			

Would you book your next holiday to Hamilton Island with HamoRent? No ~~Yes~~

Would you recommend HamoRent to your friends? No ~~Yes~~

Please specify why:

Other Comments:

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RECEPTION 4946 9999

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Guest Name Lorraine McCormack **Apartment** Lagoon Lodge 206
Arrival Date 5/9/18 **Departure Date** 7/9/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

Had a great time, views are fantastic, would love to come back again next year! 😊

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Guest Name Javier Abdo **Apartment** Lagoon Lodge 206
Arrival Date 09/02/19 **Departure Date** 13/02/19

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Excellent location and accomodation for 5, with 2 bathrooms in a spacious good apartment.

Other Comments:
+ Thank you for the kitchen ammenities and coffee machine
+ Overall, good shape and well furnished.
- Only complication was having a buggy for 4 when we were 5.

- There's a leak in the WC of the main bathroom

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Guest Name Bronwyn Severino **Apartment** Lagoon Lodge 206
Arrival Date 17/4/19 **Departure Date** 24/4/19

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Very easy holiday, excellent service

Other Comments:

ant problem - tiny brown ants
flickering light in the kitchen
bin ~~area~~ flooding in kitchen when they
hose out bin area

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