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You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000** Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Tracey Davies Apartme	ent Le	madoon	Lodge	206
Arrival Date 72/12/18 Departu	re Date 🔍	26/1	21.80	
How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience Valet Service				
Accommodation				
Cleanliness	\sim			
Buggy Condition				
Maintenance	V			
Overall Satisfaction	V			
Value for Money				
Would you book your next holiday to Hamilton Islan	id with Hamo	Rent?	No	Yes
Would you recommend HamoRent to your friends?			No (Yes
Please specify why: Efficient and helpful	Staff			
1 1				
Other Comments:				
			terret and an and the second second second	ter tala and the product of the second
			-	
			and an one and the second second	
	The second s			

Thank you for taking the time to complete the form. We hope you enjoyed your holiday and look forward to seeing you again.



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Guest Name	Lynda Marth	Apartmer	nt Lag	oon L	odge 2	06
Arrival Date	231968	Departure	e Date	19/1	8 0	
How would you	rate the following:		Excellent	Good	Fair	Poor
Reservation Ex	perience		4	with a first and a state of the		
Valet Service						
Accommodatio	n					
Cleanliness				V		
Buggy Condition	n		V			
Maintenance			V			
Overall Satisfa			V			
Value for Mone	ey .		V			
Would you book your next holiday to Hamilton Island with HamoRent? No Yes Would you recommend HamoRent to your friends? No Yes Please specify why: Here your friends? No						
Other Commer	nts: Wonderfi	lha	N'day	- 4	ane,	yalı.

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uest Name Glen Caper Apartment Lagoon Lodge 206					
Arrival Date 781948 De	parture Date	5/10	0/18 8		
How would you rate the following:	Excellent	Good	Fair	Poor	
Reservation Experience					
Valet Service	\checkmark				
Accommodation					
Cleanliness					
Buggy Condition					
Maintenance					
Overall Satisfaction		/			
Value for Money					
Would you book your next holiday to Hamilton	n Island with Hamo	Rent?	No	Yes	
Would you recommend HamoRent to your fri			No	Yes	
Please specify why:			(
Thease specify wily.					
Other Comments: Washing machine	appears	to ha	vea	leak. Floor	
15 wet after use.	expected		<u>_</u>		

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Dear Guest.

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Melissa Mclaven Apar	ment Lagoon Lodge 206 rture Date 10/6/18
Arrival Date 71648 Depa	rture Date 10/6/18
How would you rate the following: Reservation Experience Valet Service Accommodation Cleanliness Buggy Condition Maintenance Overall Satisfaction Value for Money	Excellent Good Fair Poor
Value for Money Would you book your next holiday to Hamilton Is Would you recommend HamoRent to your friend Please specify why: Other Comments: Onion Mext Door R Claurettes Mis	T III

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Dear Guest,

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Guest Name	Jenny Mina	Apartment		Lagoo	n Lod	ge 206
Arrival Date	21418	Departure	e Date		814/1	8
How would you Reservation Ex Valet Service Accommodatio Cleanliness Buggy Conditio Maintenance Overall Satisfa	n on			Good	Fair	Poor
Value for Mone	ey (V			
Would you book your next holiday to Hamilton Island with HamoRent? No Yes Would you recommend HamoRent to your friends? No Yes Please specify why:						
Other Commer	nts:					
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			1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 -		and and a second second	

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Guest Name Scott	Killing beck Apartmen	nt Z	agoon	Lodge !	206	
Arrival Date 1813	Departure		24/31	8		
How would you rate the follo	owing:	Excellent	Good	Fair	Poor	
Reservation Experience						
Valet Service						
Accommodation		\sim				
Cleanliness		\checkmark				
Buggy Condition		V				
Maintenance		- V				
Overall Satisfaction Value for Money						
value for Money			\sim		15	
Would you book your next h	oliday to Hamilton Island	with Hamo	Rent?	No (Yes	
Would you recommend Han	254			No	Yes	
Please specify why:	1 the tri	Tes 1	se .	SC		
Handlert	its a ha	Sele E	00	hol	idan	
Other Comments:		1				
	e		1	þ	- Cm	5
- re l	ragoon t	206	5	he a	Refe	
alary	m gols	s of	fe	vern	tin	~
	rade to	past	F	ts or	ern	
	sensitio,	e.				

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Guest Name KATHI CAVANNA	Apartment LAGOON 206
Arrival Date 14-3-18	Departure Date 18-3-18

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	\sim			
Valet Service	\checkmark	4		
Accommodation	\sim			
Cleanliness		\checkmark		
Buggy Condition		\checkmark		
Maintenance		\checkmark		
Overall Satisfaction	\checkmark			
Value for Money		~		
-				

No

No

(es

Yes

Would you book your next holiday to Hamilton Island with HamoRent? Would you recommend HamoRent to your friends?

Please specify why:

Easy booking	\$	great	(PMMUNICATION
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Other Com	ments:				
-	Question	is always	onswere	d same do	m.
~	Easy	booking	& very	frendly s	eravice
~	Great	ap at ment	J	5	-
				Trank	you i
					11

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Guest Name KRISTA KRANKENBURG	Apartment LAGOON 208
Arrival Date 17-1-18	Departure Date 24-1-18

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	K			
Valet Service	X			
Accommodation	X			=
Cleanliness	X			
Buggy Condition	X			
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

No No

Would you book your next holiday to Hamilton Island with HamoRent?	
Would you recommend HamoRent to your friends?	
Please specify why:	

Other Comments:

Thank you for taking the time to complete the form. We hope you enjoyed your holiday and look forward to seeing you again.

RECEPTION 4946 9999



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Guest Name Lorraine McCormack Apartmen	nt (agoon	Lalas	206	
Arrival Date 579/18 Departure	e Date	קיד ל	19/18		
How would you rate the following:	Excellent	Good	Fair	Poor	
Reservation Experience			T	T	
Valet Service	\checkmark				
Accommodation	\checkmark				
Cleanliness					
Buggy Condition					
Maintenance					
Overall Satisfaction					
Value for Money					
Would you book your next holiday to Hamilton Island with HamoRent? No Yes Would you recommend HamoRent to your friends? No Yes Please specify why: Yes Yes					
Other Comments:	- <u>1</u> e			~	

Other Comments:	flad	CL	great	tim	l	VIEW	sare.	
franka	she.	wo	uld	1009	10	come	back	. ,
again	next	· U	lai 1	()				
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		12						

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Guest Name Javier Abdo Apartmer	nt Lago	son loa	lae 20.	6
Arrival Date 09/02/19 Departure	e Date 🕔	13/0	2/19	
How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience				
Valet Service				
Accommodation	~			
Cleanliness				
Buggy Condition				
Maintenance				
Overall Satisfaction				
Value for Money				
		_		\bigcirc
Would you book your next holiday to Hamilton Island	d with Hamo	Rent?	No	Ves
Would you recommend HamoRent to your friends?		,	No	Yes
Please specify why: Excellent Locatic	in and	dacc	omoa	lation.
for 5, with 2 bathrooms in a	spatio	000000	dapa	othent
Other Comments:	(3	/	
* Thankyou for the kitchen anme	nities a	nd cof	Pee me	achine
+ overall, wood shape and well	6	hed.		
- Only complication was having	a hup	cip L	or 4 u	then up
were 5.				
	and an apple of the second second second second	na sana a	- John av 1999 - Munder son ov	

- There's a leak in the WC of the main bathmom Thank you for taking the time to complete the form.



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Guest Name Browwyn Severino Apartmer	nt	Logoo	n Lod	ge 206	
Arrival Date 17/4/19 Departure	e Date	24/4	1.9	5	
How would you rate the following:	Excellent	Good	Fair	Poor	
Reservation Experience	V,				
Valet Service					
Accommodation					
Cleanliness					
Buggy Condition					
Maintenance	V				
Overall Satisfaction	V				
Value for Money					
Would you book your next holiday to Hamilton Island with HamoRent? No Yes Would you recommend HamoRent to your friends? No Yes Please specify why: Very easy houday, excellent service					
Other Comments:		the formation of the state of the			
ant problem - time brown ants					
Flickering light in the kitchen					
bin and flooding in kitchen when the					
hose ou	t bin	area			

Thank you for taking the time to complete the form.